

IBM Cognos Analytics with Watson 11.2.1, formerly known as IBM Cognos Analytics, brings enhanced capabilities, improved efficiency, and unified, consistent user experience

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At a glance

IBM^(R) Cognos^(R) Analytics with Watson 11.2.1, formerly known as IBM Cognos Analytics, offers the following benefits:

- Ease of use through a unified interface that displays functionality in-context, as needed
- Improved efficiency with a robust enterprise platform to satisfy most business intelligence needs, including scalability, governance, security, and performance
- Unified and consistent user experience across the web and mobile

Overview

Cognos Analytics with Watson is a business intelligence solution that empowers users with AI-infused self-service capabilities that accelerate data preparation, analysis, and report creation. Cognos Analytics with Watson makes it easier to visualize data and share actionable insights across your organization to foster more data-driven decisions. Its capabilities enable users to reduce or eliminate IT intervention for many previous tasks, providing more self-service options, advancing the analytic expertise of the enterprise, and enabling organizations to capture insights more efficiently.

Cognos Analytics with Watson offers a guided experience that interprets an organization's intent and supports them with a suggested path, leading to improved decision-making. Additionally, Cognos Analytics with Watson can be deployed on-premises, in the cloud, or both.

New in version 11.2.1

Cognos Analytics with Watson includes enhancements to:

- IBM Cognos Analytics with Watson (on-premises)
- IBM Cognos Analytics Mobile Authorized User Subscription License
- IBM Cognos Analytics Hosted (SaaS)
- IBM Cognos Analytics on Cloud Hosted Mobile User Authorized User Subscription per Month
- IBM Cognos Analytics on Cloud Hosted Mobile User Authorized User Overage

With this release, the Cognos Analytics Mobile app is enhanced with a new user experience and offers the capability to:

- Consume shared pin boards
- Receive alerts
- Use the assistant in the app, using any available data sources
- Create your own pin boards in the app
- Browse Team Content and open dashboards or explorations in the app
- Scan a QR code from desktop to authenticate into the app

Download and install the Cognos Analytics Mobile app from your device app store.

Additional enhancements

Version 11.2.1 of Cognos Analytics with Watson also brings the capability to cast unsupported data type columns (for example, bit or blob types) into a supported data type in the column's expression editor. Formulating expressions in the expression editor for a query item passes the expression to the database as a native function to convert the column to a supported data type.

Key requirements

The Cognos Analytics with Watson solution is designed to be easily deployed in a variety of environments. See the [Hardware requirements](#) and [Software requirements](#) sections for details.

Planned availability date

September 30, 2021

Availability within a country is subject to local legal requirements.

Accessibility by people with disabilities

Accessibility Compliance Reports (previously known as a VPAT) containing details on accessibility compliance to standards, including the Worldwide Consortium Web Content Accessibility Guidelines, European Standard EN 301 349, and US Section 508, can be found on the [IBM Accessibility Conformance Report Request](#) website.

Product positioning

Cognos Analytics with Watson 11.2.1 is designed for small and large organizations that seek to capture collective intelligence across their business ecosystems, analyze decisions from both past and present, and improve future outcomes.

Reference information

For more information about IBM Cognos Analytics with Watson (formerly known as IBM Cognos Analytics), see Software Announcement [219-502](#), dated October 8, 2019.

Program number

Program number	VRM	Program name
5724-W12	11.2.1	IBM Cognos Analytics with Watson
5900-A69	Cloud service	IBM Cognos Analytics Hosted

Offering Information

Product information is available on the [IBM Offering Information](#) website.

More information is also available on the [Passport Advantage[®]](#) and [Passport Advantage Express](#) website.

Publications

No publications are shipped with this program.

Services

Software Services

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of the lab-based software services team and the business consulting, project management, and infrastructure expertise of the IBM Global Services team. Also, IBM extends the reach of IBM Software Services through IBM Business Partners to provide an extensive portfolio of capabilities. IBM provides the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services, contact your Lab Services Sales or Delivery Leader.

Technical information

Specified operating environment

Hardware requirements

For details about the minimum hardware requirements to install and run Cognos Analytics with Watson software, see the [IBM Software Product Compatibility Reports](#) tool.

Software requirements

For details about the minimum software requirements to install and run Cognos Analytics with Watson software, see the [IBM Software Product Compatibility Reports](#) tool.

IBM Support

[IBM Support](#) is your gateway to technical support tools and resources that are designed to help you save time and simplify support. IBM Support can help you find answers to questions, download fixes, troubleshoot, submit and track problem cases, and build skills. Learn and stay informed about the transformation of IBM Support, including new tools, new processes, and new capabilities, by going to the [IBM Support Insider](#) website.

You can also access the [Service requests and PMRs](#) website for additional support options.

Planning information

Packaging

These offerings are delivered through the internet. There is no physical media.

Security, auditability, and control

Cognos Analytics with Watson uses the security and auditability features of the host hardware or software.

The client is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Ordering information

For ordering information, consult your IBM representative or IBM Business Partner, or go to the [Passport Advantage](#) website.

These programs are available only through Passport Advantage.

These products may only be sold directly by IBM or by IBM Business Partners.

To locate IBM Business Partners in your geography, see the [Find a Business Partner](#) page.

Passport Advantage

For ordering information for IBM Cognos Analytics with Watson (formerly known as IBM Cognos Analytics) (5724-W12), see Software Announcement [219-502](#), dated October 8, 2019.

IBM Cognos Analytics Mobile (5724-W12)

Part description	Part number
IBM Cognos Analytics Mobile Authorized User Subscription License	D06MAZX

IBM Cognos Analytics on Cloud Hosted (5900-A69)

Part description	Part number
IBM Cognos Analytics on Cloud Hosted Mobile User Authorized User Subscription per Month	D062XZX
IBM Cognos Analytics on Cloud Hosted Mobile User Authorized User Overage	D062YZX

Charge metric

Charge metric for licensed products

The charge metric for this licensed product can be found in the following License Information document:

Program identifier	License Information document title	License Information document number
5724-W12	IBM Cognos Analytics with Watson	L-LCOE-BTYN4D

Select your language of choice and scroll down to the Charge Metrics section. Follow-on releases, if any, may have updated terms. See the [License Information documents](#) website for more information.

Charge metric for cloud services

The charge metrics for this cloud service can be found in the following Service Description document:

Program identifier	Service Description document title	Service Description document number
5900-A69	IBM Cognos Analytics on Cloud Hosted	i126-6858

Select your language of choice and scroll down to the Charge Metrics section. Follow-on releases, if any, may have updated terms. See the [Cloud Services terms](#) website and search using the four-digit base Service Description number.

Terms and conditions

Terms and conditions for the licensed product

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

This product is available only through Passport Advantage.

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These programs are licensed under the IBM Program License Agreement (IPLA) and the associated Agreement for Acquisition of Software Maintenance, which provide for support with ongoing access to releases and versions of the program. IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with the initial license acquisition of each program acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available. These programs have a one-time license charge for use of the program and an annual renewable charge for the enhanced support that includes telephone assistance (voice support for defects during normal business hours), as well as access to updates, releases, and versions of the program as long as support is in effect.

License Information number

The following License Information documents apply to the offering in this announcement:

Program identifier	License Information document title	License Information document number
5724-W12	IBM Cognos Analytics 11.2	L-LCOE-BTYN4D

Select your language of choice and scroll down to the Charge Metrics section. Follow-on releases, if any, may have updated terms. See the [License Information documents](#) website for more information.

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information about known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, see the [IBM Support Guide](#).

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Program support

Subscription and Support includes telephone assistance, as well as access to updates, releases, and versions of the program as long as support is in effect. You will be notified of discontinuance of support with 12 months' notice.

Money-back guarantee

If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that (1) for programs acquired under the IBM International Passport Advantage offering, this term applies only to your first acquisition of the program and (2) for programs acquired under any of IBM's On/Off Capacity on Demand (On/Off CoD) software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

Volume orders (IVO)

No

Passport Advantage applies

Yes, information is available on the [Passport Advantage and Passport Advantage Express](#) website.

Software Subscription and Support applies

Yes. Software Subscription and Support, also referred to as Software Maintenance, is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and Technical Support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support with each program license acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available.

While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance by telephone and, if available, electronic access, only to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support

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Unless specified otherwise in a written agreement with you, IBM does not provide support for third-party products that were not provided by IBM. Ensure that when contacting IBM for covered support, you follow problem determination and other instructions that IBM provides, including in the [IBM Support Guide](#).

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, go to the [Passport Advantage and Passport Advantage Express](#) website.

Variable charges apply

No

Educational allowance available

Not applicable.

Terms and conditions for the cloud service

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction for the acquisition of cloud services from IBM consist of either the IBM Cloud^(R) Services Agreement and the applicable offering Service Description or the IBM International Passport Advantage Agreement or the International Passport Advantage Express Agreement and the IBM Terms of Use - General Terms for Cloud Offerings and the applicable offering Service Description.

Technical support

Technical support is provided for cloud services and enabling software, as applicable, during the subscription period. Any enhancements, updates, and other materials provided by IBM as part of any such technical support are considered to be part of the cloud service, as applicable, and therefore governed by the applicable agreement as defined in client's quote or transaction document. Technical support is included with the cloud service and is not available as a separate offering.

Additional technical support information for this cloud service offering may be found in the [IBM Support Guide](#) or in service-specific documentation.

Service Description

The following Service Description document applies to the offering in this announcement.

Program identifier	Service Description document title	Service Description document number
5900-A69	IBM Cognos Analytics on Cloud Hosted	i126-6858

Follow-on levels of this cloud service, if any, may have updated terms. See the [Cloud Services terms](#) website and search using the four-digit base Service Description number.

Limited warranty

See the warranty defined in the applicable agreement governing client's acquisition for this offering.

Money-back guarantee

No

Volume orders (IVO)

No

Passport Advantage applies

Yes, information is available on the [Passport Advantage and Passport Advantage Express](#) website.

Usage restrictions

Yes

For usage restrictions, see the Service Description documents listed in this [Terms and conditions](#) section.

Educational allowance available

No

Statement of good security practices

IT system security involves protecting systems and information through intrusion prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a regulatory compliant, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

Important: IBM does not warrant that any systems, products, or services are immune from, or will make your enterprise immune from, the malicious or illegal conduct of any party.

Prices

For additional information and current prices, contact your local IBM representative or IBM Business Partner.

Business Partner information

If you are an IBM Business Partner acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBMid and password are required to access the [IBM Passport Advantage](#) or [IBM PartnerWorld^{\(R\)}](#) website.

Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or IBM Business Partner. Additional information is also available on the [Passport Advantage and Passport Advantage Express](#) website.

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Note: Shipments will begin after the planned availability date.

Regional availability

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