## Tech Data CSP Battle Card: Program Overview

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Elevator Pitch		Partner Pain Point	Tech Data Solution/Value Offering
Tech Data Cloud's CSP program makes transacting Microsoft 365, Office 365, Dynamics 365, and Azure <i>simple</i> . It is our mission to help you solve for the complex in the cloud. Tech Data Cloud offers the portfolio, platform and enablement you need to transform your business and provide your customers with hybrid IT solutions. These solutions contain not only the hardware and software, but also the cloud services needed to replace or complement your client's existing IT infrastructure.		Managing my Cash Flows	Tech Data can offer flexible financing options (each account varies, contact <u>Tech Data Credit Services</u> to understand your options). Ask about our Tech-as-a-Service program for bundling devices with subscriptions and services!
Program Overview	Resources	Microsoft mandates the Partner provides 24x7x365 T1 and T2 support	Tech Data has a proven support service offering. With three different plan options, you can choose which is the best for you and your customer.
<ul> <li>✓ Invoicing flexibility: Consolidated or By- Customer</li> <li>✓ Flexible credit terms</li> <li>✓ Access to licensing expertise by phone or email</li> <li>✓ APIs available managed and</li> <li>✓ Single platform for procuring all cloud subscriptions</li> <li>✓ Microsoft 365, Azure, WES, and Dynamics 365</li> </ul>	Overview         Tech Data Customer         Immersion Experience         Program         Quickbooks Integration         IaaS Assessment, Migration         and Consulting Services         Tech Data Click To Run         Solutions         Tech Data Marketing Services	Maximizing my profit on every deal is important.	Tech Data has offers and incentives in place for its partners throughout the year. We will also inform you when there are Microsoft incentives that you may qualify for as an unmanaged partner, and how to take advantage of them.
<ul> <li>Tech Data exclusive promotions &amp; offers</li> <li>Post-sale support included in select plans</li> <li>developed by Tech Data</li> <li>Integrations with third-party platforms for subscription and billing management</li> </ul>		Bundling products together to create a single solution for my customer is complicated	Tech Data provides access to its vendor portfolio including other services to easily bundle and market to your customers. Access via StreamOne or Shop.TechData.com any time of day.
StreamOne Platform: Power Your Digital Business         Tech Data's unique, provisioning, billing and end user lifecycle management platform for consumption and subscription based Cloud services. You can leverage the StreamOne platform in two ways:         StreamOne Cloud Marketplace         ✓       Simple product access via Tech Data website         ✓       Partner APIs enable tool integration(s)         ✓       Designed for partners purchasing cloud solutions on behalf of their customers         ✓       Premium paid offering aimed at mid-market to enterprise customers         ✓       White-labelled storefront and partner API         ✓       Designed for partners where end clients need access to the platform		I have questions on pre-sale support and/or licensing. Which product do I recommend for my customer?	As a Tech Data partner with CSP, we have a team of over 50 individuals who can help answer your questions to recommend the best solution for your customer.
		Easily managing all my customer subscriptions in one place	The StreamOne Digital Locker allows you to view, modify and manage all customer cloud subscriptions in one place.